



September 12, 2011

Dear Customers of Lucky Puppy:

I would like to welcome you and introduce you to me, and my family at **Desert Feed Bag**. When Mark and his wife approached me a few weeks back to take over such a wonderful and passionate business that he had started, I was surprised that he wanted to let it go. But, when he explained what was going on, I completely understood. My husband and I discussed the possibilities, and decided that we too would want the best for our existing customers. With great pleasure we decided to take this new endeavor on with our daughter Kyra.

I would like to give you a little background and history. I was born loving animals and always rescuing strays that came around. I started working in the Feed & Tack business in 1982 and received experience with horse feed and veterinary supplies. During this time my husband and I started raising 3 children. I started working for a new feed store in 1990, with a couple that were my customers from the other store. That's where we built a long relationship until they retired in January of 2003. That is when my husband and I became owners of **Desert Feed Bag**.

With all that in mind, I am always going to conventions with seminars to learn more about our industry with the current nutrition, newest products out and the best way we can help and serve our customers.

My policy has always been to help customers in need with their pet issues, whether they are having problems with itchy skins, wounds, or vaccinations needed for puppies and adults animals. I really put my 100% into the needs of my customers.

I am so proud that my daughter is coming on board with new and enthusiastic energy to follow Mark's great work delivering and helping you with any needs. Kyra will be going around with Mark in the next few weeks to introduce you to her. We also, will be having an open house in our store when it cools off, with Mark and Sherri to formally introduce our family and store. We will contact you later by email or letter with that date.

As Mark mentioned, we accept credit cards for your convenience, instead of checks if this is easier. We also will take your orders by email if you don't want to call Kyra for orders. Remember you can leave her a voice mail also. Our email is [desertfeedbag@gmail.com](mailto:desertfeedbag@gmail.com).

Our phone numbers for delivery and orders are:

(760) 831-PETS (7387) -- to reach Kyra for deliveries

(760) 342-6602 -- for the store phone number

(760) 342-8262 -- for the store fax number.

I work at the store and you can call me anytime if you have any questions

Thank You very much for allowing us the pleasure and privilege to serve your pet needs in the future.

Sharon Garcia